

H&D Distributors, Inc. Quality Objectives

H&D Quality Objectives

At H&D, we strive for continual improvement in all areas of our business. As part of our Quality Management System, we focus on several key Quality Objectives that are critical to the strength of our company and service to our customers.

- Customer-Reported Picking Errors
- Customer-reported Order Entry Errors
- Inventory Turns
- Service Level
- Freight Recovery
- % of Accounts Receivables over 30 Days Past Due
- On-Time Delivery